



FAQ

CUISINE

What kind of cuisine does Belcanto offer?

Belcanto serves contemporary Portuguese cuisine with the signature of Chef José Avillez.

Can I order à la carte at Belcanto or do you only have tasting menus?

At Belcanto, you can order from the à la carte menu or choose the Belcanto Tasting Menu.

In the à la carte service each guest can choose one or two starters, main course and dessert. We serve hors d'oeuvres before and petits fours after the meal.

The Belcanto Menu reflects the work we have been developing over the years, from the beginning to the present day. With this voyage, you will travel side by side with us, discovering Belcanto's history and savouring our ongoing evolution.

Lunchtime tasting menu is served until 1.30 pm. Dinner tasting menus are served until 9 pm. Only à la carte options are available after these hours. To ensure the best possible experience, the tasting menu is only served to full tables.

Click on the [Cuisine](#) tab to view the Belcanto menu.

How long does a meal last at Belcanto?

A meal can easily take two to three hours.

Does Belcanto have vegetarian choices?

Belcanto does not offer a vegetarian menu, though tasting menu can be adapted for vegetarians. Please inform the restaurant when making your reservation.

If you are a vegetarian or just a vegetable lover, we recommend visiting [Encanto](#), a Michelin-starred veggie world conjured up by José Avillez.

Can dishes be adapted to cater for food allergies or dietary restrictions?

Yes. All you need to do is inform the restaurant when making your reservation.

What if I forget to inform the restaurant about dietary restrictions in advance?

We always check for any food allergies or dietary restrictions before the start of a meal.

WINE SERVICE

What is special about Belcanto's wine list?



Belcanto's wine list is varied, wide-ranging and boasts over 350 choices. About 80% of the wines are Portuguese, but there is also a wide selection of wines from all over the world. Sparkling wines, Champagne, Whites, Reds, Late Harvests, Port, and Madeira. Different styles, contrasting regions, large and small-scale producers. Young and old wines, including aged gems and rare vintages. Our sommeliers will be happy to help you with your choice.

Do you have wine pairing?

If you would like to pair your meal with wines selected by our sommeliers, choose:

- * Wine Menu;
- * Premium Wine Menu, which includes historical Portuguese wines and some curiosities from around the world;
- * Unique Wines Menu composed of rare productions, limited editions, and hard-to-find references.

Do you pair non-alcoholic drinks?

Yes. Belcanto also pairs non-alcoholic beverages.

Can I bring my own wine to be opened and served at Belcanto?

Yes, you can. You will be charged € 35 corkage for each bottle.

DRESS CODE

Do you have a dress code?

Smart casual is perfectly acceptable and a jacket and tie are not required.

CHILDREN

Are children welcome?

At Belcanto, children of all ages are welcome. However, to ensure that all guests enjoy the best possible experience, we kindly ask parents to ensure that children remain supervised at all times and respect the restaurant's calm and refined atmosphere.

VOUCHERS AND PRESENTS

Can I gift someone a Belcanto voucher?

Yes. You can buy vouchers at the restaurant or by email: vouchers@joseavillez.pt. Go to JoseAvillez.pt for further information.

Can I reserve a table for lunch or dinner at Belcanto for someone else and pay in advance?

Yes. To do so, please send an email to belcanto@belcanto.pt or contact us on +351 213 420 607.



SPECIAL OCCASIONS

Can I celebrate a special occasion at Belcanto?

Yes. Please let us know that you will be celebrating a special occasion when making your reservation.

CANCELLATION POLICY

What is Belcanto's cancellation policy?

You can cancel or change a reservation at no cost up to 48 hours in advance. The table will be held for 20 minutes after the scheduled time on the day of the reservation. After this period, the reservation will be cancelled. In the event of a no-show or cancellation less than 48 hours in advance, you will be charged €200* per person on the credit card used for the reservation.

Considering the disposition above, the date of the reservation may be changed at the client's request, always depending on the restaurant's availability;

If a reservation change is requested within 48 hours of the scheduled meal, a charge of €200* per person will be applied to the credit card provided at the time of booking. This amount will be deducted from the final bill during the meal and, as per the stated policy, is non-refundable.

*VAT included.

GRATUITIES

What is Belcanto's gratuity policy?

Gratuities are distributed equally to the whole team.

SMOKING

Is smoking allowed at Belcanto?

Smoking is forbidden by law.

CLOAKROOM

Does Belcanto have a cloakroom?

Yes.

PHOTOGRAPHY AND FILMING

Can I photograph or film my experience at Belcanto?

Yes, but please try to avoid inconveniencing other guests.



PRIVATE EVENTS & DINNERS

Can Belcanto be reserved for exclusive events?

For further information about events, please send an email to belcanto@belcanto.pt.

Making a reservation for seven or more people

To reserve a table for seven or more people, please send an email to belcanto@belcanto.pt.

LOCATION

Where is the restaurant?

Belcanto is at Rua Serpa Pinto, 10 A, Chiado, Lisbon.

GPS coordinates 38°42'37.3"N 9°08'29.4"W 38.710356, -9.141504

Metro: Baixa/Chiado Station (Green Line: Cais-do-Sodré - Telheiras | Blue Line: Reboleira - Santa Apolónia).

OPENING HOURS

What are your opening hours?

Belcanto is open from Tuesday to Saturday for lunch from 12:30 to 3.00 pm and for dinner from 7.00 pm to 10.00 pm. We are closed on Sundays and Mondays.

OTHER CONTACT DETAILS

Press: press@belcanto.pt

Events: belcanto@joseavillez.pt

Applications and internships: work@belcanto.pt

We look forward to welcoming you soon at Belcanto.